

**Recommendation Two: Identify all services for children and young people in Denbighshire and establish an effective system to measure the impact of these services to help the authority and its partners know whether these offer good value for money**

| Activity  | Aim for 2012/13   | Monitoring progress  | Overall progress  |
|---|---|--|---|
| 1.1 Develop system/database to map resources available to children and young people within Denbighshire.  | Database established and populated.                                 | <ul style="list-style-type: none"> <li>• Reports to Early and Extending Entitlement on a six weekly cycle</li> <li>• BIG Plan performance report to partnerships/LSB and Scrutiny Committee</li> </ul> | <ul style="list-style-type: none"> <li>• Progressing well with no major obstacles.</li> <li>• The BIG Plan performance management framework, use of Outcomes Star and other impact assessment tools will support this work.</li> <li>• There is confidence this recommendation will be achieved.</li> </ul> |
| 1.2 Develop Quality Progression Framework (QPF) to review quality indicators for each service within the database. This includes the roll out of Outcomes Star across the Families First Programme. | QPF framework and process established and improvement plans agreed. |  |   |

| Ref. | Target   | Action  | Due Date         | Progress   |
|------|--|---|------------------|--|
| 1.1  | Establish a system / database to map resources available to children and YP within Denbighshire. | Identify core data set based on current fields within the FIS/MCA database  | Jul-2012         | Complete. This infrastructure has received significant investment.   |
|      |  | Identify a number of data collection mechanisms, this would include an MCA online facility entry system (preferred option as would allow direct import into MCA database) if this can be funded. It may also include spreadsheets and other options that might be proposed by Denbighshire ICT. | Jul-2012         | Resource Mapping Service Profile Checklist (Word document) has been drafted and is being piloted. It includes mechanisms to identify organisations that need support to achieve a higher level. The pilot will ascertain which method of obtaining the information is most effective and we will then improve our methodology. This information will be fed into the FIS database. |
|      |  | Present plan and timeline to Early and Extending Entitlement  | Jul-2012         | Complete.  |
|      |  | Promote the new FIS Family Services Directory (FSD) within localities, together with information and guidance on inclusion on the FSD. This would include promotion to  | Sep-12 to Aug-13 | Under development. A promotional campaign via the FIS website is planned for New Year 2013.  |

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|  | partner orgs and the public.  |        |  |
|  | In support of the above promote and pilot within the Rhyl & Denbigh localities - the use of the MCA updating mechanism whereby each organisation on the database can update their own details as they change.   | Sep-12 | <p>Pilots have been designated in Denbigh (mapping and service profile) and Rhyl (mapping only)</p> <p>A meeting was held in November to identify as many providers as possible. A promotional campaign via the FIS website is planned.</p>  |
|  | Review options for longer term resources and funding in order to sustain a wide role out (This may include the option of key services / orgs contributing a small amount of money on an annual basis to cover additional functionality. This functionality could include a funding module that would allow individual organisations and the Partnership Team to track and monitor funding arrangements in order to inform future planning.) | Sep-12 | <p>Work began on phase one of the Resource Mapping Project for The BIG Plan in September 2012, scoping current grant funding available for service provision within Denbighshire County Council. The Project is split into five phases, aiming to find out where funds come from, how long they exist for, where gaps in funding exist, and auditing the single integrated plan in terms of funding available. The data collated will be analysed and used to influence and improve strategic commissioning of services, gaining best value for money. The Project aims to understand performance and financial reporting requirements in order to have a fully coordinated approach for funding for the future. The five phases of the project will, in turn, incorporate research into internal funding data, funding for Families First and external services working within The BIG Plan, later developing to explore core funding, and match funding availability with a view to resulting in a full and clear picture of resources.</p> <p>Phase One is near completion, scheduled for end of November. It is envisaged that the project will be complete in May 2013.</p> |
|  | Review the implementation of the MCA database process over a period of 4 months with a final evaluation   | Jan-13 | To be completed.   |

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|     |  | report to CYPSP.   |        |  |
| 1.2 | Develop Quality Progression Framework (QPF) incorporating Outcome Star to review quality indicators for each service within the database | Agree small working group to propose core areas for Scorecard/Quality Progression Framework (QPF) based on the Youth Service 'scorecard' matrix. This will include the Outcome Star model. | Jul-12 | Complete. The two approaches will be complementary (one functioning more as an organisational self-assessment and the other focused on outcomes for the individual). |
|     |  | Pilot the QPF (or alternatively agreed name) in 2 localities engaging a range of volunteer organisations / services.   | Dec-12 | Pilot planned.   |
|     |  | Review pilots and improve QPF (if appropriate) and present a final report with evaluation and recommendations to CYPSP   | Feb-13 | Data not yet available. To be completed once pilot is complete.  |
|     |  | Produce an action plan to support implementation across partnerships.  | Mar-13 | To be completed once pilot is complete.  |
|     |  | Review data arising from roll out in order to improve planning, provision and provision delivery   | Sep-13 | Data not yet available. To be reviewed following roll out.   |
|     |  | Make recommendations in order to improve the process and data analysis process   | Oct-13 | Recommendations to be provided following review of data as per action above.   |
|     |  | Review 12 months data and incorporate into partnerships planning processes   | Mar-14 | 12 months' data not yet available, data to be reviewed once available as per actions above.  |

A report on progress in delivering The BIG Plan's eight outcomes will be presented to Partnerships Scrutiny Committee on 20 December 2012. For more information, contact Rhian Evans, Scrutiny Coordinator or Rhys Hughes, Democratic Services Officer, or contact Emma Horan, Planning and Performance Officer at [emma.horan@denbighshire.gov.uk](mailto:emma.horan@denbighshire.gov.uk).